ELEVATE
SURVEY SUPPLIES
ABN 89 606 198 420

Credit Account Application

Please complete and return by email to admin@elevatesurvey.com.au
Version 1.7

This is a formal application for a commercial credit account with Elevate Survey Supplies (ABN 89 606 198 420). Please complete the sections applicable to your entity type as set out in Section A, attach the required supporting documents, and return the signed application to admin@elevatesurvey.com.au.

A checklist of required attachments and supplier-use acceptance block are provided at the end of this application.

Until your credit account is approved, orders are paid upfront by credit card or EFT at www.elevatesurvey.com.au. EFT orders are dispatched once funds have cleared. Elevate never changes its bank details by email.

Section A: Entity Type

This application covers two tracks. Select the track that applies to your entity below. Elevate reserves the right to reclassify an applicant between tracks based on verification.

Track 1: Standard Applicant

Sole traders, partnerships, trusts, and private companies that do not meet the Large Entity criteria. The security required depends on the credit level Elevate approves, as set out in the table below. Every Track 1 applicant provides photo ID for each person signing.

Credit level	Approved credit limit (AUD)	Personal guarantee
Level 1	Up to $5,000	Not required
Level 2	$5,001 to $20,000	Required, capped at the Guaranteed Amount (clause 7). Elevate may waive it in writing based on credit checks and trading history.
Level 3	Over $20,000	Required, capped at the Guaranteed Amount (clause 7).

Elevate may approve a lower level than requested, or require a guarantee at any level where credit checks or trade references are unsatisfactory. New accounts start at a lower initial limit, reviewed as the account builds a payment history (clause 4.5).

Track 2: Large Entity Applicant

Entities meeting at least one of: (a) ASX or recognised exchange listed; (b) Australian government / statutory entity; (c) Australian subsidiary of a multinational with group turnover > AUD 250 million; (d) private company with audited revenue > AUD 100 million. Personal guarantees under clause 7 do not apply; clause 7A applies instead. Supporting evidence required.

Please tick one:

☐ Track 1: Standard Applicant (complete Sections B, C, D.1 and F; also complete D.2 and the Guarantor block in Section F for Level 2 or Level 3)

☐ Track 2: Large Entity Applicant (complete Sections B, C, E, F)

Section B: Applicant Details

Required for both tracks. Please complete all fields.

B.1 Business Identification

Registered Legal Entity Name **Trading Name (if different)**

ABN **ACN** **ARBN (foreign companies)**

Entity Type (tick one):

☐ Sole Trader

☐ Partnership

☐ Proprietary Limited Company (Pty Ltd)

☐ Public Company (Limited)

☐ Trust (trustee name and capacity required below)

☐ Incorporated Association

☐ Government entity / statutory body

☐ Other (specify below)

If Trust, name of trust and date of trust deed (attach trust deed for Level 2 and Level 3)

If Other, please specify

B.2 Addresses

Registered Trading Address

Delivery Address (primary)

Postal Address (if different)

B.3 Business Profile

Date Business Commenced (DD/MM/YYYY)

Number of Employees

Main Telephone

General Email

Nature of Business / Industry

Estimated Monthly Spend with Elevate (AUD)

Credit Limit Requested (AUD)

Credit level requested (Track 1 only, tick one). Credit accounts require purchases averaging at least $250 a month (clause 4.6):

- ☐ Level 1 (up to $5,000, no personal guarantee)
- ☐ Level 2 ($5,001 to $20,000)
- ☐ Level 3 (over $20,000)

B.4 Related Entities

List any parent, subsidiary, or related bodies corporate of the Applicant (as defined in the Corporations Act 2001 (Cth)) that may transact under this credit account. If none, write “Nil”.

Entity Name	ABN / ACN	Relationship

B.5 Accounts Payable Contact

AP Contact Name

AP Contact Telephone

AP Contact Email

Dedicated Email for Invoices (if different from AP email)

Dedicated Email for Statements (if different)

B.6 Order Processing Requirements

Please select one option below. Orders received without the required information will be placed on hold until the required information is provided.

- ☐ PDF purchase order document required on every order
- ☐ Purchase order number required only (no PO document)
- ☐ No purchase order required; the online order number will be used as reference

B.7 Online Ordering Access Control

Orders are placed by the Customer's personnel through the Customer's online account at www.elevatesurvey.com.au. The Customer must select one of the following options to control which personnel are authorised to place orders against the credit account at checkout.

Important: Customer responsibility for authorised users

The Customer is responsible for nominating, monitoring, and updating the personnel authorised to place orders against the credit account, and for the actions of all such persons. Elevate is entitled to rely on any order placed by an authorised user, or by any user with an email address matching an authorised domain (where Option 1 is selected), as a binding order on the Customer's account.

The Customer must notify Elevate promptly when an authorised user leaves the Customer's organisation or otherwise should no longer be authorised. Failure to notify Elevate does not relieve the Customer of liability for orders placed by that person.

Please select one option only. If neither option is selected, Elevate will treat the application as incomplete and contact the Customer for clarification before opening the credit account.

- ☐ Option 1: Domain access. Allow any individual with an email address ending in the Customer's domain (specified below) to place orders against the credit account.

Authorised email domain (e.g. @customer.com.au), Option 1 only

If multiple domains apply (e.g. trading entities, subsidiaries), list all applicable domains separated by commas. Subdomains (e.g. @ops.customer.com.au) are not automatically included unless listed.

- ☐ Option 2: Authorised users only. Only the individuals listed below are authorised to place orders against the credit account. Orders placed by any other person will not be accepted on credit account terms.

List authorised users (Option 2 only). Use additional sheets if more than six users.

Full Name	Position	Email Address

Full Name	Position	Email Address

Account Authorisation Manager

The Customer must nominate one (1) person as the Account Authorisation Manager, being the only person whose written instructions Elevate will accept to add or remove users from Option 2, change between Option 1 and Option 2, or change the authorised domain under Option 1. This is in addition to the AP Contact in Section B.5 and the signatory in Section F.

Account Authorisation Manager: Full Name **Position**

Direct Telephone **Direct Email**

Changes to this nomination must be made in writing by the original signatory in Section F (or by an officer of equivalent or higher authority) on company letterhead, sent to admin@elevatesurvey.com.au.

Section C: Trade References

Required for both tracks. Please provide details of three (3) current trade suppliers with whom you hold credit accounts.

Elevate will contact these references directly. Please advise your references in advance that we will be contacting them.

Reference 1

Company Name

Contact Name | **Telephone**

Email | **Current Credit Limit (AUD)**

Reference 2

Company Name

Contact Name | **Telephone**

Email | **Current Credit Limit (AUD)**

Reference 3

Company Name

Contact Name | **Telephone**

Email | **Current Credit Limit (AUD)**

Section D: Signatory and Guarantor Details

Track 1 applicants only

Complete D.1 if you selected Track 1 (Standard Applicant). Complete D.2 only if you are applying for Level 2 or Level 3. Track 2 applicants should skip to Section E.

Each person listed in D.2 personally guarantees amounts owed by the Customer up to the Guaranteed Amount under clause 7, and signs the Guarantor block in Section F in front of a witness. Level 1 applicants do not give a personal guarantee.

D.1 Authorised Signatory (all Track 1 applicants)

The person signing for the Customer must be the sole trader, a partner, a director of the company, or (for trusts) an individual trustee or a director of the trustee company. Where the Customer is a company with two or more directors, two directors, or a director and the company secretary, must sign Section F. Attach a copy of current photo ID (driver's licence or passport) for each person signing.

Full Legal Name	Position	Mobile and Email

D.2 Guarantor Details (Level 2 and Level 3 only)

Level 1 applicants skip D.2. Provide details for each director (for companies), each partner (for partnerships), each individual trustee or director of the trustee company (for trusts), or the individual (for sole traders):

Full Legal Name	Date of Birth	Residential Address	Mobile

Prior insolvency disclosure

Have any of the persons listed above, in the past 7 years:

(a) been declared bankrupt, or entered into a personal insolvency agreement or debt agreement under the Bankruptcy Act 1966 (Cth); or

(b) been a director of a company that went into liquidation, voluntary administration, or receivership?

☐ No

☐ Yes, please provide details below

Details (if applicable)

Section E: Large Entity Supplement

Track 2 applicants only

Complete this section if you selected Track 2 (Large Entity Applicant). Track 1 applicants should skip this section.

This section replaces Section D (Director Details) and clause 7 (Personal Guarantee). Clause 7A applies in lieu, providing alternative protections including an authority warranty from the signatory.

E.1 Large Entity Eligibility

Please confirm which Large Entity criterion applies (tick at least one). Documentary evidence is required (see Attachments Checklist).

☐ (a) Listed on the ASX or another recognised securities exchange

Exchange **Ticker / Code**

☐ (b) Australian federal, state, territory, or local government entity

Department / agency full name

☐ (c) Australian subsidiary of a multinational with group turnover exceeding AUD 250 million

Ultimate Parent Entity **Country of Incorporation**

☐ (d) Private company with audited revenue exceeding AUD 100 million in most recent financial year

Most Recent Financial Year End **Audited Revenue (AUD)**

E.2 Credit Standing

Provide whichever of the following applies. Elevate may conduct independent verification through CreditorWatch, Dun & Bradstreet, or an equivalent agency.

Credit Rating Agency **Rating** **Date of Rating**

D&B D-U-N-S Number (if applicable)

Documentary evidence attached (tick all that apply):

☐ Most recent audited financial statements

☐ Most recent annual report
☐ Credit rating certificate or agency report
☐ D&B comprehensive report
☐ ASX announcement confirming listing status

E.3 Accounts Payable Process

Most large entities operate a formal procurement and payables platform. Please provide the information Elevate will require to submit invoices and receive payment.

AP Platform (e.g. Ariba, Coupa, SAP, Oracle, Basware) **Supplier Reference / ID**

Portal URL for invoice submission

Standard Payment Terms (e.g. net 30, net 45, net 60 EOM) **Remittance Advice Email**

Purchase order policy (select one):

☐ Purchase order required on every order; orders without a valid PO will not be accepted
☐ Purchase order number required, no formal PO document
☐ No purchase order required

E.4 Authorised Signatory

Signatory requirements

The signatory under Section F for a Track 2 Applicant must be a person with authority to bind the entity to trade credit obligations. Acceptable positions include:

- Chief Financial Officer, Group CFO, or Treasurer
- General Manager Finance, Finance Director, or Financial Controller
- Company Secretary
- Authorised delegate under a written delegation instrument (attach a copy)

Procurement officers, accounts payable staff, and category managers are not generally acceptable unless they hold a specific written delegation covering the establishment of credit facilities.

Signatory Full Name **Position / Title**

Direct Telephone **Direct Email**

If the signatory's authority derives from a written delegation instrument:

☐ Delegation instrument attached

E.5 Master Supply or Vendor Agreement

Some large entities operate under their own Master Supply Agreement (MSA), Vendor Agreement, or equivalent that sets out trading terms. Elevate's default position is that its Terms and Conditions of Sale and Terms and Conditions of Credit prevail.

Please indicate:

- ☐ No Master Supply Agreement applies; Elevate's Terms and Conditions govern
- ☐ A Master Supply Agreement applies and is attached for Elevate's review

Where an MSA is attached, Elevate will review it separately. No credit facility is established until Elevate has confirmed acceptance of both the application and any applicable MSA in writing.

Terms and Conditions of Credit

IMPORTANT NOTICE TO APPLICANT

By signing this Credit Application, you acknowledge that you have read these terms and are aware of the following key terms which may be prejudicial to you:

- Track 1, Level 2 and Level 3: Personal guarantee. Guarantors personally guarantee amounts owed by the Customer up to the Guaranteed Amount, being the approved credit limit plus interest and recovery costs (clause 7). Level 1 applicants do not give a personal guarantee. Does not apply to Track 2.
- Track 1: Guarantee on default. If an account without a guarantee falls overdue, Elevate may require a guarantee or move the account to pre-payment (clause 7B).
- Account conditions. Until approved, orders are paid upfront. Credit accounts require purchases averaging at least $250 a month. Low spend, repeated late payment or 12 months without an order can move the account to card or EFT payment (clauses 4.5 to 4.8).
- Track 2: Authority warranty. The signatory warrants personal authority to bind the entity (clause 7A).
- Online ordering authorisation. The Customer is responsible for orders placed by authorised users and (under Option 1) by anyone with the Customer's email domain, and Elevate is entitled to rely on such orders without further verification (clause 4A).
- Retention of title. Elevate retains ownership of products until paid in full (clause 5).
- PPSA security interest. Elevate may register a security interest on the PPSR (clause 6).
- Late payment fees. 2.5% per month interest on overdue invoices, plus recovery costs (clause 2).
- Credit checks. Elevate will conduct credit checks through CreditorWatch or equivalent (clause 9).
- Redelivery and ancillary freight charges. Pass-through Carrier charges plus $15 + GST admin fee are added to your account on 24 hours' advance email notice (clause 3).
- Terms may change. Elevate may vary these terms upon reasonable written notice (clause 10).

The term "Customer" refers to the applicant entity named in Section B.1. Individuals named in Section D are not the Customer, and are personally liable only where they sign as a Guarantor under clause 7.

These terms are supplementary to Elevate's Terms and Conditions of Sale, Returns and Refunds Policy, Delivery Policy, and Privacy Policy, all at www.elevatesurvey.com.au. In any inconsistency, these credit terms prevail on credit matters; the Terms and Conditions of Sale prevail otherwise.

1. Acceptance

1.1 These conditions are deemed accepted from the date of the first invoice issued to the Customer's credit account.

1.2 Any changes made by the Customer to these printed terms will result in automatic rejection of the application.

2. Payment Terms

2.1 Payment is strictly net thirty (30) days from end of month statement, unless otherwise agreed in writing.

2.2 The Customer must pay in full (including GST) within the agreed terms.

2.3 If the Customer does not pay within terms, Elevate may:

(a) charge interest of 2.5% per month on each unpaid invoice, calculated daily;

(b) suspend the credit account and refuse further orders;

(c) withdraw or reduce the credit facility without notice;

(d) require pre-payment or cash on delivery for future orders;

(e) recover all costs (including legal costs on solicitor-client indemnity basis and debt collection fees); and

(f) register a default with any credit reporting agency.

2.4 The Customer is not entitled to set off, deduct, or withhold any amount owing.

2.5 Elevate may allocate any unidentified payment against any outstanding invoice at its discretion.

3. Redelivery, Ancillary Freight Charges and Payment Authorisations

3.1 Redelivery and Failed-Delivery Charges

3.1 The Customer acknowledges that where a delivery is unable to be completed at the nominated address because no person is present or authorised to accept delivery, the site is inaccessible, a forklift previously indicated as available is not in fact available, or delivery is otherwise refused (a **Failed Delivery Event**), Elevate will incur charges from the appointed Carrier. The Customer irrevocably authorises Elevate to pass such charges through to the Customer (the **Pass-Through Amount**), together with a $15.00 plus GST per consignment administration fee (the **Admin Fee**), and any storage, depot, demurrage, or handling charges, and to add all such amounts to the Customer's credit account on **24 hours' advance email notice** (the **Notice of Intended Charge**). Full details are set out in clauses 4.8, 4.9, 5.10, and 5.11 of Elevate's Terms and Conditions of Sale.

3.2 Other Ancillary Freight Charges

The Customer further authorises Elevate to pass through to the Customer's credit account, on 24 hours' advance email notice (per the Notice of Intended Charge process in clause 3.1), all other ancillary freight charges levied on Elevate by the Carrier in respect of the Customer's consignments, including without limitation tail-lift charges, hand-unloading charges, waiting-time charges, residential-delivery surcharges, re-measurement / re-weighing adjustments, fuel surcharges, and oversize or over-weight surcharges.

3.3 Authorisation to Charge Alternative Payment Methods

3.3 Where the Customer pays for an order using a credit or debit card (Visa or Mastercard, processed via eWAY) instead of drawing on the credit account (including for cash-on-delivery orders, deposits, or top-up payments), the Customer irrevocably authorises Elevate to debit the same payment method for any Redelivery Charges, storage fees, restocking fees, return freight, ancillary freight charges, or other amounts payable in connection with the order, **on 24 hours' advance email notice (the Notice of Intended Charge)**. A second email confirming the charge will be sent at the time the charge is debited. In cases of suspected fraud or insolvency Elevate may process the charge on shorter notice, with the reason set out in the notice and confirmation emails sent at the time of the charge.

3.4 The Customer acknowledges and agrees that these authorisations operate as continuing stored-credential authorisations for card scheme purposes (including Visa and Mastercard merchant rules) and are binding upon the Customer, the Customer's account, and any Guarantor.

3.5 The Customer may withdraw the card authorisation in clause 3.3 at any time by giving 7 days' written notice to Elevate at admin@elevatesurvey.com.au, but withdrawal does not relieve the Customer of liability for charges properly incurred before the withdrawal takes effect. The account authorisation in clauses 3.1 and 3.2 cannot be withdrawn while the credit account remains active.

3.6 Redelivery Charges and other ancillary freight charges are not subject to dispute except in the case of manifest administrative error. The Customer acknowledges that such charges reflect actual costs incurred by Elevate from the Carrier, regardless of whether the Customer disputes the underlying reason for the failed delivery or additional charge.

4. Credit Facility

4.1 Elevate may refuse to extend further credit at any time, at its sole discretion, without reason.

4.2 Elevate may review, vary, or withdraw the credit facility upon reasonable notice.

4.3 Elevate will confirm the approved credit limit and credit level to the Customer in writing, and may approve a lower limit than requested in Section B.3. The credit limit will only be increased on the Customer's written request. Where an increase moves a Track 1 account to Level 2 or Level 3, the guarantee required under clause 7 must be signed before the increase applies. Where a guarantee is already in place, the Guaranteed Amount only increases if each Guarantor agrees in writing.

4.4 Elevate may place on hold, or require card payment for, any order that would take the account balance above the approved credit limit.

4.5 Until a credit account is approved and activated, all orders must be paid upfront by credit card or EFT, and orders paid by EFT are dispatched once funds have cleared. Elevate may require upfront payment for a set period or number of orders before activating a credit account. Initial credit limits for new accounts may be set conservatively and reviewed after the Customer's first statement is paid and after 3 months of trading history.

4.6 Credit accounts are available to Customers whose purchases average at least $250 (excluding GST) per month. If the Customer's purchases average less than this over any 6-month period, Elevate may move the account to card or EFT payment on 30 days' written notice.

4.7 If the Customer pays late on two or more occasions in any 6-month period, Elevate may move the account to card or EFT payment on written notice.

4.8 If no orders are placed on the account for 12 months, Elevate may suspend the credit facility. Before reactivating the account, Elevate may require a new credit check and written confirmation of the Customer's contact details, authorised users and delivery address.

4A. Online Ordering and Authorised Users

4A.1 Orders are placed by the Customer's personnel through the Customer's online account at www.elevatesurvey.com.au. The Customer has selected, in Section B.7, one of the following access options to control who within the Customer's organisation may place orders against the credit account:

(a) Option 1: Domain access. Any individual with an email address ending in the Customer's authorised domain may place orders; or

(b) Option 2: Authorised users only. Only the individuals listed in Section B.7 may place orders.

4A.2 The Customer warrants that the option selected and the authorised users or domain listed in Section B.7 reflect the Customer's actual ordering authorisation policy. The Customer is responsible for the conduct of all authorised users and for orders placed by any user with an email address matching the authorised domain (where Option 1 is selected).

4A.3 Elevate is entitled to rely on any order placed through the online account by an authorised user or matching domain (as applicable) as a binding order on the Customer's account, without further verification. Elevate is not required to enquire whether the user has authority within the Customer's organisation to incur the expenditure represented by the order.

4A.4 The Customer must promptly notify Elevate when an authorised user leaves the Customer's organisation or otherwise should no longer be authorised to place orders. Notice must be given by the Account Authorisation Manager nominated in Section B.7. Until Elevate receives and actions such notice, Elevate is entitled to continue to rely on that user's authority.

4A.5 Changes to the access option selected, the authorised domain, or the list of authorised users may only be requested by the Account Authorisation Manager nominated in Section B.7. Changes to the identity of the Account Authorisation Manager itself must be made in writing by the original signatory in Section F (or an officer of equivalent or higher authority) on the Customer's letterhead.

Elevate will action requests within a reasonable time of receipt and will not be liable for orders placed during the period before such requests are actioned.

4A.6 Where Option 2 is selected and an order is placed against the credit account by a user not listed in Section B.7, Elevate may at its discretion: (a) decline the order; (b) accept the order but require pre-payment by card; or (c) accept the order on credit account terms after confirming authorisation with the Account Authorisation Manager. The Customer remains liable for any orders so accepted.

4A.7 Where the Customer fails to maintain accurate authorisation records, fails to notify Elevate of changes in authorisation, or otherwise allows credentials or domain emails to be used by unauthorised persons, the Customer remains liable for all amounts incurred. The Customer indemnifies Elevate against any loss arising from the Customer's failure to control access to the credit account.

4A.8 Nothing in this clause requires Elevate to verify the internal authority of any individual user within the Customer's organisation. The allocation of internal authority is solely the Customer's responsibility.

5. Ownership, Property and Risk

5.1 Title shall not pass until all monies owing to Elevate on any account have been paid in full.

5.2 Risk passes on delivery. The Customer must insure products from delivery at its cost.

5.3 Until title passes, the Customer:

(a) holds products as bailee and must store them separately, clearly identified as Elevate's property;

(b) may sell in the ordinary course of business as agent for Elevate, accounting for proceeds in a separate bank account;

(c) must not grant any security interest or encumbrance without Elevate's written consent; and

(d) grants Elevate an irrevocable licence to enter premises for inspection and repossession.

5.4 Elevate may repossess and sell products upon default, insolvency, administration, receivership, or liquidation.

5.5 These provisions apply notwithstanding any credit arrangement.

6. Personal Property Securities Act 2009 (PPSA)

6.1 The Customer acknowledges these terms create a Purchase Money Security Interest (PMSI) in favour of Elevate under the PPSA.

6.2 The Customer consents to Elevate registering a financing statement on the PPSR.

6.3 The Customer waives its right to receive a verification statement under section 157 of the PPSA.

6.4 The parties contract out of PPSA sections 95, 96, 121(4), 125, 129, 130, 132(3)(d), 132(4), 135, 142, and 143 to the extent permitted by section 115(1).

6.5 The Customer agrees to do all things necessary to give effect to this clause.

6.6 The Customer must not register a financing statement over the products in favour of any third party without Elevate's consent.

6.7 Neither party will disclose information described in section 275(1) of the PPSA unless required by law.

6.8 The Customer must give Elevate 7 days' written notice of any proposed change in the Customer's name, address, contact numbers, business practice, or any other registered details to enable Elevate to register a financing change statement.

7. Personal Guarantee and Indemnity (Track 1, Level 2 and Level 3)

7.0 This clause applies to Track 1 Customers approved at Level 2 or Level 3, and to any Track 1 Customer that provides a guarantee under clause 7B. For Track 2 Applicants, clause 7A applies in lieu of this clause.

7.1 Each person who signs the Guarantor block in Section F (each, a "Guarantor") personally and unconditionally guarantees payment to Elevate of all monies now or in the future owed by the Customer, including Redelivery Charges and all other ancillary freight charges under clause 3, and indemnifies Elevate against all loss, cost, and expense (including legal costs on a solicitor-client indemnity basis) arising from the Customer's failure to pay, in each case up to the Guaranteed Amount.

7.2 Where there is more than one Guarantor, they are jointly and severally liable.

7.3 The Guaranteed Amount is the lesser of the amount stated in the Guarantor's signature block and the credit limit approved by Elevate (or any higher amount a Guarantor later agrees to in writing under clause 4.3), plus interest under clause 2.3(a) and recovery costs under clause 2.3(e). This guarantee is a continuing guarantee up to the Guaranteed Amount.

7.4 The Guarantor's obligations:

(a) are not affected by any extension of time, waiver, variation, partial payment, or release of other Guarantors;

(b) are not discharged by any change in the Customer's trading structure, name, ownership, or control;

(c) continue until all amounts are paid in full; and

(d) are binding on the Guarantor's estate.

7.5 No payment shall discharge or reduce the liability of a Guarantor if such payment is subsequently avoided by any law relating to bankruptcy or the winding up of companies.

7.6 In the event of the Customer going into liquidation, administration, or receivership, each Guarantor is prohibited from proving in competition with Elevate until Elevate has been paid in full.

7.7 Each Guarantor remains personally liable until a new credit account is opened in the new entity's name and Elevate has confirmed acceptance in writing.

7.8 Each Guarantor acknowledges that they have been given the opportunity to obtain independent legal and financial advice before signing this guarantee.

WARNING: Guarantors read carefully

This guarantee has personal legal and financial consequences. By signing as a Guarantor, you are agreeing to be personally liable for amounts owed by the Customer to Elevate, including amounts that may arise in the future, up to the Guaranteed Amount: the approved credit limit plus interest and recovery costs.

You should seek independent legal and financial advice if you do not understand the obligations you are taking on. Do not sign this guarantee if you are unwilling or unable to meet these obligations personally.

7A. Large Entity Provisions (Track 2 Applicants)

7A.0 *This clause applies to Track 2 Applicants only. For Track 1 Applicants, clause 7 applies in lieu of this clause.*

7A.1 Authority of signatory

7A.1 The person signing this application on behalf of a Track 2 Applicant warrants, in their personal capacity, that:

(a) they hold a position acceptable under Section E.4 (being CFO, Treasurer, General Manager Finance, Financial Controller, Company Secretary, or a person acting under a specific written delegation instrument);

(b) they have full authority to bind the Customer to these Terms and Conditions of Credit, the Terms and Conditions of Sale, and all related policies;

(c) the Customer has obtained all necessary internal approvals to enter into this arrangement; and

(d) the Customer's constitution, shareholders' agreement, trust deed, or equivalent governance document does not prevent or restrict the Customer from entering into this arrangement on the terms set out.

7A.2 Credit limit and review

7A.2 Credit limits for Track 2 Applicants are set at Elevate's discretion with regard to the information provided in Section E, verified credit rating or D&B report, and anticipated trading volume. Initial credit limits may be set conservatively and reviewed after 3, 6, and 12 months of trading history. Elevate may vary or withdraw the credit facility at any time on reasonable notice.

7A.3 Purchase order requirement

7A.3 Where the Customer has indicated in Section E.3 that a purchase order is required, Elevate will not process orders without a valid purchase order. Orders placed without the required information will be placed on hold until the information is provided. Elevate is not responsible for delays caused by the Customer's purchase order processes.

7A.4 Retained protections

7A.4 Notwithstanding the absence of a personal guarantee, Elevate retains all other protections under these Terms and the Terms and Conditions of Sale, including without limitation:

(a) retention of title until payment is made in full (clause 5);

(b) registration of a PMSI on the Personal Property Securities Register (clause 6);

(c) right to suspend further supply on non-payment (clause 2.3);

(d) right to charge interest on overdue amounts and recover debt collection costs (clause 2.3);

(e) right to require pre-payment or cash on delivery for future orders (clause 2.3);

(f) retention of all rights under the Terms and Conditions of Sale, including the authorisations in clauses 4.8, 4.9, 5.10, and 5.11 regarding redelivery and ancillary freight charges; and

(g) right to commence proceedings against the Customer entity for recovery of amounts owed.

7A.5 Master Supply Agreement

7A.5 Where the Customer has indicated in Section E.5 that a Master Supply Agreement applies:

(a) Elevate's acceptance of credit is conditional on Elevate's separate review and written acceptance of the MSA;

(b) no credit facility is established until written confirmation of acceptance is provided by Elevate;

(c) where an MSA has been accepted in writing by Elevate and is inconsistent with these Terms, the MSA prevails to the extent of the inconsistency, except that Elevate's rights under clauses 4.8, 4.9, 5.10, and 5.11 of the Terms and Conditions of Sale are retained unless expressly and specifically overridden in the MSA.

7A.6 Change in circumstances

7A.6 The Customer must notify Elevate within 30 days of: (a) delisting from a securities exchange; (b) material change in ownership or control (including acquisition, merger, or privatisation); (c) appointment of an administrator, receiver, or liquidator; (d) qualified audit opinion or going-concern qualification in most recent audited accounts; (e) any material adverse change in credit rating. Failure to notify is a breach of these Terms and may result in suspension or withdrawal of the credit facility.

7A.7 Reclassification

7A.7 Elevate may, on reasonable notice, reclassify a Track 2 Applicant as a Track 1 Applicant (and require personal guarantees under clause 7) if the Customer no longer meets the Large Entity criteria in Section A, or if Elevate has reasonable grounds to believe the Customer's financial standing has materially deteriorated.

7B. Guarantee on Default (Track 1 accounts without a guarantee)

7B.1 This clause applies to Track 1 Customers that do not have a guarantee in place under clause 7.

7B.2 If any amount remains unpaid more than 30 days after its due date, or Elevate has reasonable grounds to believe the Customer's financial standing has materially deteriorated, Elevate may by written notice require the Customer to either:

(a) provide, within 14 days, a guarantee under clause 7 signed by the persons described in Section D.2, with a Guaranteed Amount equal to the approved credit limit; or

(b) move to pre-payment for all future orders.

7B.3 Until the Customer complies with the notice, Elevate may suspend the credit account under clause 2.3(b).

7B.4 This clause does not limit Elevate's other rights under clause 2.3.

8. Returns and Consumer Guarantees

8.1 Returns are governed by our Returns and Refunds Policy at www.elevatesurvey.com.au/return-policy.

8.2 The Customer must inspect products upon delivery and notify Elevate of issues within 7 days (per Terms and Conditions of Sale, clause 5.6).

8.3 Nothing in this clause excludes rights under the Australian Consumer Law that cannot be lawfully excluded.

9. Privacy and Credit Reporting

9.1 The Customer and any Guarantor consent to Elevate collecting, using, and disclosing personal information for creditworthiness assessment, account management, debt recovery, and as described in Elevate's Privacy Policy.

9.2 The Customer and any Guarantor consent to Elevate:

(a) obtaining credit reports from credit reporting agencies including CreditorWatch, Equifax, illion, and Dun & Bradstreet;

(b) disclosing default information if payments are overdue by 60 or more days; and

(c) exchanging credit information with the trade references listed in Section C.

9.3 This consent is given under the *Privacy Act 1988* (Cth), the Australian Privacy Principles, and Part IIIA of the *Privacy Act* regarding credit reporting.

9.4 Where personal information is provided about another individual (e.g. other directors or guarantors), the signatory confirms they have obtained that individual's consent.

10. Variation

10.1 Elevate may vary these terms upon reasonable written notice (including by email). Variations apply to transactions after notification.

10.2 No variation by the Customer is binding unless agreed in writing by Elevate.

11. Contingencies

11.1 Any charge, duty, tax, or impost levied after acceptance of an order due to new legislation or government action shall be to the Customer's account.

12. Governing Law and Dispute Resolution

12.1 These terms are governed by the laws of Western Australia. Both parties submit to the non-exclusive jurisdiction of the courts of Western Australia.

12.2 Disputes will be resolved per the Terms and Conditions of Sale (clause 14), except that Redelivery Charges and ancillary freight charges are not subject to dispute except in the case of manifest administrative error (see clause 3.6).

13. Proportionate Liability

13.1 A party's liability shall be reduced proportionately to the extent the other party or any third party caused or contributed to such loss.

Section F: Declaration and Signature

Complete the declaration that corresponds to the track selected in Section A. Each declaration is immediately followed by the applicable signature block.

Track 1: Customer Declaration (all levels)

Complete this declaration if you selected Track 1 in Section A.

I/We, being authorised to sign on behalf of the Customer, apply for a credit account with Elevate Survey Supplies and, on behalf of the Customer:

(a) acknowledge that the Customer has read, understood, and agrees to be bound by these Terms and Conditions of Credit, the Terms and Conditions of Sale, the Returns and Refunds Policy, the Delivery Policy, and the Privacy Policy;

(b) consent to credit checks and credit reports as described in clause 9;

(c) warrant that all information provided is true and correct, and that the photo ID attached is that of each person signing for the Customer;

(d) undertake to notify Elevate within 30 days of any material change to legal structure, management, ownership, or control;

(e) acknowledge that the Online Ordering Access Control option selected in Section B.7 reflects the Customer's ordering authorisation policy, and that the Customer is responsible for keeping the authorised users (or domain) current and for the actions of all authorised users (clause 4A); and

(f) acknowledge that where the Customer is approved at Level 2 or Level 3, or is required to provide a guarantee under clause 7B, credit at that level does not apply until the Guarantor block below is signed and witnessed.

Each person named in Section D.1 signs below for the Customer. Where there is only one director, that person signs. Where there are two or more directors, two directors or a director plus the company secretary must sign.

Track 1 Customer Signature Block

Signatory 1 (signs for the Customer)

Full Name	**Position**
Signature	**Date**

Signs on behalf of the Customer. Attach a copy of the signatory's photo ID.

Signatory 2 (if required)

Full Name	Position
Signature	**Date**

Signs on behalf of the Customer. Attach a copy of the signatory's photo ID.

Track 1 Guarantor Declaration (Level 2 and Level 3 only)

Level 1 applicants do not complete this declaration or the Guarantor Signature Block.

Each Guarantor named in Section D.2:

(a) personally guarantees payment of amounts owed by the Customer up to the Guaranteed Amount under clause 7, and acknowledges the Warning box in that clause;

(b) consents to credit checks on them personally as described in clause 9;

(c) warrants that the prior-insolvency disclosure in Section D.2 is true and correct; and

(d) acknowledges that they have been given the opportunity to obtain independent legal and financial advice.

Guaranteed Amount: the credit limit approved by Elevate, not exceeding $_____ (AUD), plus interest and recovery costs (clause 7.3).

Track 1 Guarantor Signature Block

Guarantor 1

Full Name	Position
Signature	**Date**
Witness Name	**Witness Signature**

Each Guarantor signs in their personal capacity. Witness must be an adult who is not a party to this guarantee.

Guarantor 2

Full Name	Position
Signature	**Date**
Witness Name	**Witness Signature**

Each Guarantor signs in their personal capacity. Witness must be an adult who is not a party to this guarantee.

(Attach additional signature sheets if more than two Guarantors.)

Track 2: Large Entity Applicant Declaration

Complete this declaration if you selected Track 2 in Section A.

I, being the authorised signatory of the Customer (in a position acceptable under clause 7A.1), apply on behalf of the Customer for a credit account with Elevate Survey Supplies and on behalf of the Customer:

(a) acknowledge that the Customer has read, understood, and agrees to be bound by these Terms and Conditions of Credit, the Terms and Conditions of Sale, the Returns and Refunds Policy, the Delivery Policy, and the Privacy Policy;

(b) warrant in my personal capacity that I have full authority to bind the Customer to these terms in accordance with clause 7A.1;

(c) confirm the Customer qualifies as a Large Entity under the criterion selected in Section E.1, and that the documentary evidence provided in support of that selection is true and correct;

(d) consent on the Customer's behalf to credit checks through CreditorWatch or equivalent, as described in clause 9;

(e) warrant that all information provided in Sections B, C, and E is true and correct;

(f) acknowledge that the Online Ordering Access Control option selected in Section B.7 reflects the Customer's ordering authorisation policy, and that the Customer is responsible for keeping the authorised users (or domain) current and for the actions of all authorised users (clause 4A);

(g) undertake to notify Elevate within 30 days of any material change as set out in clause 7A.6; and

(h) acknowledge that the Customer has been given the opportunity to obtain independent legal and financial advice.

Track 2 Signature Block

Authorised Signatory of the Customer

Full Name	**Position / Title**
Signature	**Date**
Direct Telephone	**Direct Email**

Signatory warrants in their personal capacity that they hold authority to bind the Customer (clause 7A.1).

Redelivery and Payment Authorisation Acknowledgement

Required for both tracks. The Customer and (for Track 1 Level 2 and Level 3) each Guarantor specifically acknowledge the redelivery and payment authorisations in clause 3 by initialling the block below.

REDELIVERY AND PAYMENT AUTHORISATION ACKNOWLEDGEMENT

By initialling below, the Customer and (for Track 1 Level 2 and Level 3) each Guarantor specifically acknowledge and agree, in addition to the general declaration in Section F, that:

- Redelivery Charges, storage fees, tail-lift, hand-unloading, waiting-time, residential-delivery, and other ancillary freight charges incurred by Elevate from its Carriers will be passed through to the Customer at cost plus a $15.00 (plus GST) administration fee per affected consignment;
- Elevate is authorised to add such amounts to the credit account, or to debit the Visa or Mastercard used (via eWAY) for the relevant order, on 24 hours' advance email notice (the Notice of Intended Charge);
- the Customer will receive a Notice of Intended Charge email at least 24 hours before the charge is processed, and a confirmation email at the time the charge is debited;
- Carriers do not telephone prior to delivery and will deliver within the business hours window nominated at checkout, and the Customer is responsible for ensuring site access, forklift availability, and personnel presence as nominated;
- Redelivery and ancillary freight charges are not subject to dispute except in the case of manifest administrative error; and
- these authorisations are continuing stored-credential authorisations binding on the Customer, the credit account, and any Guarantor.

Initials required (the Customer's signatory and each Guarantor, or the Authorised Signatory):

Initial 1	**Initial 2**	**Date**
_____	_____	_____

Attachments Checklist

Please confirm the following documents are attached to this application as applicable:

Required for all applicants

- ☐ Signed application (Sections A–D or A–E, plus F)
- ☐ Copy of photo ID for each person signing for the Customer and each Guarantor (Track 1) or Authorised Signatory (Track 2)

Required for Track 1 Level 2 and Level 3

- ☐ Section D.2 completed and Guarantor block in Section F signed and witnessed
- ☐ Trust deed (if the Customer is a trust)
- ☐ Partnership agreement (if the Customer is a partnership)

Required for Track 2

At least one of the following, as applicable to the eligibility criterion in Section E.1:

- ☐ Most recent audited financial statements
- ☐ Most recent annual report
- ☐ Credit rating certificate or agency report
- ☐ D&B comprehensive report
- ☐ ASX announcement confirming listing status
- ☐ Master Supply Agreement (if applicable under Section E.5)
- ☐ Written delegation instrument (if the signatory is not a named officer)

Supplier Use Only: Do Not Complete

This section is for Elevate Survey Supplies internal use only.

SUPPLIER USE ONLY	
Application received date	**Received by**
Credit checks completed	**CreditorWatch reference / score**
Trade reference 1 verified	**By / date**
Trade reference 2 verified	**By / date**
Trade reference 3 verified	**By / date**
PPSR registration completed	**Registration number**
Credit limit approved (AUD)	**Payment terms**
Approved by (name and position)	**Date approved**
Track and credit level approved	**Personal guarantee (not required / signed / waived, by whom)**

SUPPLIER USE ONLY

Photo ID sighted and matched to signatories

Guaranteed Amount (AUD)

Credit limit confirmed to Customer in writing

Date confirmed

Independent verification call completed

By / date / number source

Upfront payment period required (until)

Initial credit limit set (AUD)